

AL AUSTIN

COUNCILMEMBER, EIGHTH DISTRICT CITY OF LONG BEACH

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February 24, 2016

California Department of Housing and Community Development Attention: Gabriel Contreras, Codes & Standards Administrator 3737 Main Street, Suite 400 Riverside, CA 92501

RE: Friendly Village of Long Beach Mobilehome Park

5450 N. Paramount Boulevard, Long Beach, California

Request for Investigation

Dear Mobilehome Ombudsman:

In 2012, I was elected to the Long Beach City Council, representing the Eighth Council District, which includes the Friendly Village of Long Beach mobilehome park located at 5450 N. Paramount Boulevard, Long Beach, California. Since taking office, I have focused on promoting strong and safe neighborhoods.

In my capacity as a Councilmember for the City of Long Beach, I have been receiving a number of complaints from mobilehome park residents about the conditions at Friendly Village of Long Beach. Such complaints include, but are not limited to, the following: precarious electric and gas meters including exposed lines; park management charging park residents in excess of \$1000 for a monthly electric bill, and resulting eviction proceedings against residents if payments are not made by the fifth of the month; the park management's emergency contact number is out of service and the security number is a wrong number, such that the residents are having great difficulty contacting anyone from management.

Based on the foregoing, as Councilmember for the affected Council District, I am writing to request that you please conduct an investigation as to such complaints related to this mobilehome park at your earliest convenience. I would also very much appreciate it if you would keep me fully informed as to your investigation.

Please contact me if you have any questions regarding the foregoing.

Sincerely,

Al Austin II Councilmember, Eighth District City of Long Beach